



BEHAVIORIAL HEALTH



4,000 BOXES

APPLICATION

Meridian Behavioral Healthcare in Gainesville, FL, is a not-for-profit organization that started in the 1960s to provide education about mental illnesses, substance use disorders and treatment. They now provide services through 16 sites across Central Florida.

CHALLENGE

Meridian implemented an EHR system but was still storing hard copy records throughout multiple campuses. The Medical Records department was not able to focus on scanning new paper records as they came in, due to tracking down archival charts in one of many buildings across multiple campuses.

SOLUTION

SRS was engaged to help Meridian streamline their document management process. SRS began by identifying issues with the index of records that could reduce the retention requirement of the files, while improving access to them. Then our team packed up records for index quality control, cleaned up the original static index, and transitioned Meridian to our dynamic barcoding system. Once the inventory was optimized to reduce cost and improve access, SRS implemented scan-on-demand to scan files as needed, within minutes of a request.

RESULT

The Meridian team manages a large real estate footprint, and now that SRS has removed 4,000 boxes of records they were storing, they have solved a number of problems. Their staff has access to files through their EHR software, instead of having to find files via a second hard-copy system. Perhaps most importantly, Meridian has recovered several thousand square feet of clinical space to focus on patient care instead of storing old files.

“SRS has been a tremendous asset to our organization! Since the very beginning, the team has demonstrated excellence and integrity in all that they do. We value our relationship with them and we are immensely grateful for their diligence, sacrifice, and commitment!”

*– Japera Denson,
HIM Director,
Meridian*