# SECURE RECORDS SOLUTIONS

#### INSTRUCTIONS FOR MANAGING AUTHORIZED USERS



# STEPS TO MANAGE AUTHORIZED USERS

1. Visit <u>www.securerecordssolutions.com</u> and click on "CLIENTS" in top menu or visit <u>www.securerecordssolutions.com/clients</u> to access the clients page directly.



2. From the Client Page (<u>www.securerecordssolutions.com/clients</u>), click on the "VISIT PORTAL" button on the lefthand side of the page. Login using your username and password. If you need password assistance, email <u>clientcare@securerecordssolutions.com</u>.



## STEPS TO MANAGE AUTHORIZED USERS

4. You will then see your list of authorized users. Should you wish to edit a users profile, click their name, then click "Edit" on the right.

dit User	rs		General user settings		Print Add Edit Remove
First Name	Last Name	Web User			(hm)
EMO	Standard	DEMO	First Name	Last Name	Master Customer
RS	DEMO	SRSDEMO	SRS	DEMO	Client Name
С С	$\sum$		Web ID		Password
	71,17		SRSDEMO		
(	$\sim$	5	PO1: Client Name		Remove Customer
	$\sim$				

5. Once you have selected edit, you will be able to update the individual's name, email, and access level.

rst Name	Last Name		Master	Customer		
DEMO	Standard		Client	Name		\$
eb ID		Password				
DEMO						
PO1: Client Name						
Pin		Phone				
Email		Authorized Co	ntact Group			
tvler@securerecordssc						
Yes, should receive re	aceipt report.	ADMIN WEE	USER	Za	N	Ŧ
Yes, should receive re Yes. Has access to all Yes. Access to items v Default Department: Non	I departments. without department. The Select	ADMIN WEE	S USER	Eu		•
Yes, should receive re Yes. Has access to all Yes. Access to items v Default Department: Non Department Name	I departments. without department. le Select		S USER	Eu		Ť
Yes, should receive re Yes, should receive re Yes. Access to all Yes. Access to items v Default Department: Non Department Name MASCO PC01234	aceipt report. I departments. without department. le Select	ADMIN WEE	S USER	Eu		Y
Yes, should receive re     Yes. Has access to all     Yes. Access to items v Default Department: Non     Department Name      ✓ MASCO PC01234     ACCOUNTING     DEMO HOME OFFICE	eceipt report.		S USER	Eu		Y
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- 6. Once you have selected edit, you will be able to update the individual's name, email, and access level.
  - 7. When you are finished, click "Save". Please note that only SRS can view and change passwords.



8. To add a new user, simply click "Add" in the right corner and fill out the profile. To remove a user simply click "Remove".

General user setting	js	Print Add Edit	Remove
First Name	Last Name	Master Customer	5
DEMO	Standard	Client Name	\$
Web ID	Pas	sword	
DEMO			
PO1: Client Name		Remove	Customer

If you need further assistance, feel free to contact our team.

Phone: (229) 226 - 0414 Phone: (850) 656 - 6900

